

## Product Specific terms and Conditions: Cell C Pre-Paid Data

- All new applicants will need to be registered for RICA.  
The following documentation is needed;
  - Individual - Certified copy of ID, Proof of physical address.
  - Business - Certified copy of Representative ID, Proof of Representative residential address, Copy of business letterhead including registration details and address
- Once the SIM card has been registered (RICA), you can enter your PIN number and your Cell C SIM will be connected. The first outgoing data session will activate the Cell C Network access timer and will allow a subscriber to make and receive calls and send and receive SMSs.
- All internet surfing, SMSs sent and any other access charges will be charged in accordance with the rates available from time to time on <http://www.cellc.co.za>
- Do not accept any recharge voucher if the seal has been broken or tampered with.
- Report any loss of modem or SIM card to the police and notify @lantic
- Cell C Pre-paid data will be valid for 12 months
- The Cell C USB modem is included as part of the once-off purchase
- The amount of Pre-paid data allocated will only be valid for that month and unused data will not carry over into the following month
- The hardware will carry a 12 month manufacturer's warranty
- @lantic will not be held responsible for any damages caused to hardware due to the negligence of a subscriber
- Payment for service will be a once-off amount
- A Subscriber will be responsible for insurance on the hardware
- Upward migration does not apply to this product
- Downward migration does not apply to this product
- Once a customer reaches their allocated Data cap they can buy a pre paid voucher to load additional data
- No early cancellation will apply to this product
- A subscriber's service will expire at the end of the 12 month term
- Usage will be billed in 1MB increments
- Unused prepaid expires at the end of each month and there will be no data carry-over
- International roaming does not apply to Pre-paid deals
- Subscribers will be billed for the volume of data sent and received
- Subscribers who only wants a data package need to have a hardware device that is supported by Cell C's network
- Data transfer speeds are not guaranteed and are dependent on network coverage, availability and utilisation. Coverage can be viewed on <http://www.cellc.co.za/coveragemap>
- Cell C Broadband packages are "best-effort" services and Upload and Download speeds cannot be guaranteed.
- A subscriber can expect a download speed of up to 7.2Mbps
- RICA means the Regulation of Interception of Communication Act
- Transmitted (uploads) and received data (downloads) will deplete the subscribers cap. The subscriber will be liable for all traffic generated on the account. This will include data consumed due to spam, viruses etc
- **Data Cap** means the amount of data allocated as part of the package subscription (ex. 1GB is allocated on the package and once the 1 GB is depleted additional data would need to be purchased in the form of a Cell C pre-paid voucher)
- **In-Bundle** means the allocated data included as part of the subscription being used. This will differ based on the size of the package applied for.
- **Out of bundle** means the data that is being used after the in bundle data has been depleted
- **Kbps** means kilobits per second
- **Mbps** means Megabits per second
- **Local-only Data** means the type of data (or bandwidth) that only allows you access to South African locally hosted websites and content
- **International Data** means accessing content from websites which are hosted outside the border of South Africa
- **MB** means Megabyte
- Customers will be billed for the volume of data sent and received.
- **Application form** shall mean the application completed by the Subscriber when subscribing to the Service
- **Agreement** means the Application Form together with the Terms and Conditions applicable to the Service as amended from time to time
- **Activation Dates** means the date of the activation of the service by @lantic
- These Product Specific Terms and Conditions need to be read and acknowledged in conjunction with the @lantic General Terms and Conditions

I hereby acknowledge that I have read the Product Specific Terms and Conditions and that I understand all the meanings thereof

Sign here